



ACQUISITIONS AND PHYSICAL STEWARDSHIP

Presented by:

Denise Redbird: Hocak Nation Records Manager

Records Management

- Mission Statement
- What is a record?
- What is the life cycle of a record?
- Why is Records Management Important?
- Records Storage Procedures
- Records Request Procedures
- Services Provided
- Paper Recycling Initiative

Hocak Nation Records Management Mission Statement:

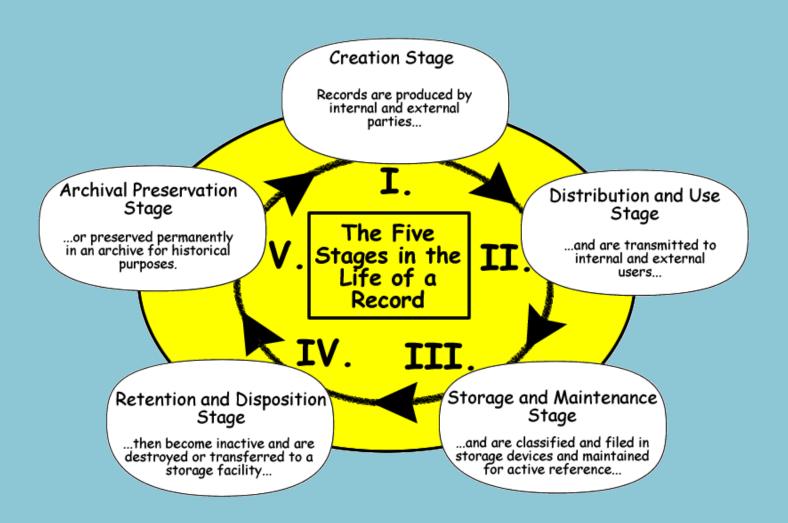
Our mission is to provide quality customer service to all of the Hocak Nation's divisions and tribal members by providing requested information in an expedited manner while preserving, maintaining, and protecting all of the business and historical documents of the Hocak Nation. We are committed to protect and improve the environment by recycling all records that have met their life-cycle as well as discarded documents from Hocak Nation employees and tribal members.

What is a Record?

• A record is recorded information that supports the activity of the ____ Nation. It can take the form of paper documents, electronic records, or graphic images.



Life Cycle of a Record



Why is Records Management Important to Tribes?

- A quality Tribal Records Management program is necessary to be in compliance with Bureau of Indian Affairs (BIA) regulations and to comply with Federal and State laws and statutes governing the retention and availability, as well as the preservation of historical documents.
- Reduce operating expenses by reducing the costs of various storage methods.
- Enhance customer service by knowing what information you have and where that information is located.

Records Appraisal

- Identify what records and information you are dealing with. This forms the basis of your retention schedule.
- Methods of appraisals:
 - Inventory
 - Interview
 - Questionnaire

Paper Records Storage Procedures

- The way in which records are boxed for storage has a large impact on retrieval time later on. When it's time to pack records up for storage, there are a few guidelines that need to be followed:
 - * All records must be stored in banker boxes with proper lids.
 - * No binders, or hanging file folders are allowed in the boxes. Lids must fit securely, but cannot be taped closed.
 - * The boxes cannot be overstuffed.

Storage Procedures Continued...

- * An Incoming Records Tracking Form must be filled out completely detailing the employee and department sending the records, the number of boxes being stored and the contents of those boxes. The detailed index can also be attached to this form.
- * Records Management staff may refuse records pick-up if all the guidelines are not followed!





INCOMING RECORDS TRACKING FORM

Date:						Box Number(s):
Name:						
Title:						
Dept./Facility:						Retention Code:
Description of (Be Specific)	Records:					
Department. Cop filling out a DOC	hat the record pies will be ac CUMENT RE	ls described cessible to : QUEST FO	authorized		from	the Records Management the department they came from, after
Department	Personnel S	ignature				ecords Personnel Signature
To be stored at:	□ Vault □ Warehous			Location:		

DICOMING FRM RM95-02 R04/00R01-13

Electronic Records Storage

Folder structures and names

- *meets the needs of each department, logically named.
- *necessary for accurate filing, retrieval and maintenance.

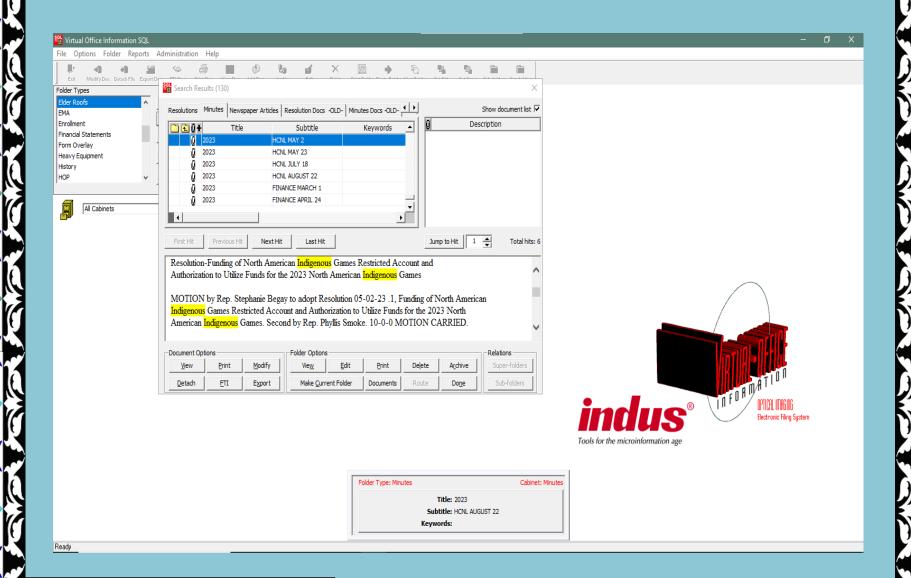
File naming conventions

- * Uniform and consistent.
- * Be able to know what is in the file without opening it.
- * Avoid abbreviations and acronyms.

Records Requests



- Records searches are conducted for departmental personnel and auditors, as well as tribal members.
- Employees may only request records stored by their own department. A department must provide written consent for access to their records by another department.
- Hocak Nation Legislative Minutes and Resolutions in open session are public record and can be requested by anyone.
- Indus Virtual Office Software -
 - *Retrieval of Minutes, Resolutions, Acts, Ordinances, Budgets, Hearings, Personnel files, Newspaper Articles, Hocak Worak articles, Monthly and Annual Reports.





Records Management Department **Document Request Form**

e: Requester.	
	Department:
cription of Documents (please be specific):	
	ve this line before submitting
have received	
A Copy	
An Original	
of the above decument(s) from the	he Record Management Department.
of the above docoments, from the	ne kecora Managemeni Deparimeni.
Time Request Taken	Time Request delivered
	WA CO.
nature of Requester	Signature of Records Staff
Original Document Returned:	
itaff Signature:	

Setting Policy & Procedures

- SOP (Standard Operating Procedure)
 - * Request Procedures
 - Document Request Form
 - * Pick-up/Storage Procedures
 - pick up of records for all the departments of the Hocak Nation (including 5 casinos, 6 convenience stores and 6 outlying branch offices)
 - Incoming Records Tracking Form
 - Records Storage Procedures

• Records Manual/Policy/Act

• Inventory Procedures

• Retention Schedule

• Destruction Procedures

Records Management Manual

- The Records Manual was originally written and approved in 1993.
- The Manual specifies all procedures and policies that a department is required to follow.

Records Inventory

• When boxes come into our facility for storage, each box must be inventoried.

*Each box is given a specific number and entered into our GainRM inventory software with the exact location (shelf location, bay location, area of storage).

*Each box is also assigned a retention code in the GainRM software to provide us a specific date in which the record must be disposed of.

Gain[RM				<u>Update Password</u>	<u>Help</u> ↓ <u>Log</u> C	<u>Dut</u>	
ORGANIZATION	INVENTORY	CIRCULATION	POLICY	RECORDS CNTR	DISPOSITION	BAR CODE	E SYSTEM	l
BOX FOLDER D	OCUMENT							
Box (Content		Action - R	eport View -				
		jiQ틵,≓l	441	№ ② 🛱		c c		
Record Status	: Approved/Norn	nal			Search		Box Number	~
Box Number	65397				Home Location	n WAREHOUE	WAREHOUSE	
Alternate Box Number					Shelf Code	06-05-08-01		
Company	HC HO-CHUNK NATION				Setup Date	10/27/2020		
Department	BH-DJ HO-CHUNK GAM	ING MADISON			Media Type	PPA PAPER		
Retention Code	1012 DAILY SESSION RI	EPORTS (CASINO), daily and	d monthly sales, dai	ly revenue reports, accountability	sheets			
Description 1	REVENUE AUDIT							
Description 2								
Description 3								
Notes								
From Date	1/29/2019							
To Date	1/29/2019							
Disposal Date	1/29/2026							
Retention Type	Destroy							
Actual Disposal								

,

170

Z,

7

3

Hocak Nation Records Retention Schedule

- A retention schedule is a document listing all the titles of the records series, length of time each document or record will be retained as an active record, the reason for its retention (administrative, legal, fiscal, and historical) and disposition agreed upon by the Hocak Nation Records Manager and the Hocak Nation Legislature.
- A clearly defined plan for records retention and disposal is a VITAL component of a records management program.

Destruction Procedures

GainRM Destruction Process

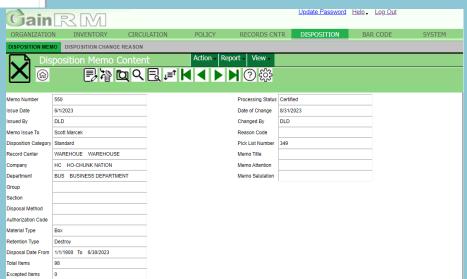
- * Annual mass destruction of records.
- * A disposition report is run.
- * Destruction memos are created and sent to departments.
- *Once acknowledgement is received, we generate a pick-list.
- *Those records are then pulled and sent for recycling.

Disposition Pick List: 349

Date & Time: 6/20/2023 11:04:37 AM

Page 1 of 12

Record Center Shelf Location	Item type/Number Alternate ID	Description1 Description2	Company Group	Department Section	Memo Number Disposal Date	Media Code Disposal Method
WAREHOUE 01-02-03-02	B 54181	Bx 14 Tribal Discounts	НС	BUS	550 8/31/2022	PPA
WAREHOUE 01-02-03-02	B 54182	Bx 68 ACCRUALS	НС	BUS	550 8/31/2022	PPA
WAREHOUE 01-02-03-02	B 54183	Bx 73 AP Sessions	НС	BUS	550 8/31/2022	PPA
WAREHOUE 01-02-03-02	B 54186	Bx 56 RECIEVABLES	НС	BUS	550 8/31/2022	PPA
WAREHOUE 01-02-03-02	B 54189	BX 11 TRIBAL DISCOUNTS	НС	BUS	550 8/31/2022	PPA
WAREHOUE 01-02-03-02	B 54192	Bx 3 BRF HCDC DAILIES	НС	BUS	550 3/31/2023	PPA
WAREHOUE 01-02-03-02	B 54203	BX 13 TRIBAL DISCOUNTS	НС	BUS	550 8/21/2022	PPA
WAREHOUE 01-02-03-02	B 54204	BX 12 TRIBAL DISCOUNTS	НС	BUS	550 8/21/2022	PPA
WAREHOUE 01-02-03-02	B 54210	BX 27 TRIBAL DISCOUNT	НС	BUS	550 8/21/2022	PPA
WAREHOUE 01-03-03-02	B 54217	BX 29 AP SESSIONS	НС	BUS	550 8/21/2022	PPA



Recycling of Records

- Have transitioned from shredding all paper to recycling.
- We ship our records to Harmon Recycling Georgia Pacific in Green Bay, WI, to be recycled

*This generates revenue for the Hocak Nation – almost \$50,000 in the past 10 years

We have eliminated the need to use shredders. This has saved us both time and money.

 Expansion of our recycling program to include the Black River Falls community.

Disaster Recovery

- The purpose of a disaster recovery plan is to prevent or mitigate loss due to a disaster (pest infestation, natural disasters, fire, etc.), to manage the initial crisis, and to recover from the disaster as quickly as possible.
- Our disaster recovery plan ONLY pertains to our specific department.
 - * Outlines objectives and critical functions.
 - * Types of disasters and responses to them.
 - * Details work space and office supply requirements in case of a disaster

Contact Information

- I have assisted other tribes with implementing quality tribal records management programs, and I would be happy to answer any questions you have.
- Contact Information:
- Denise Redbird
- Email: denise.redbird@ho-chunk.com
- Phone: (715)284-7900
- Cell: (715) 299-1775